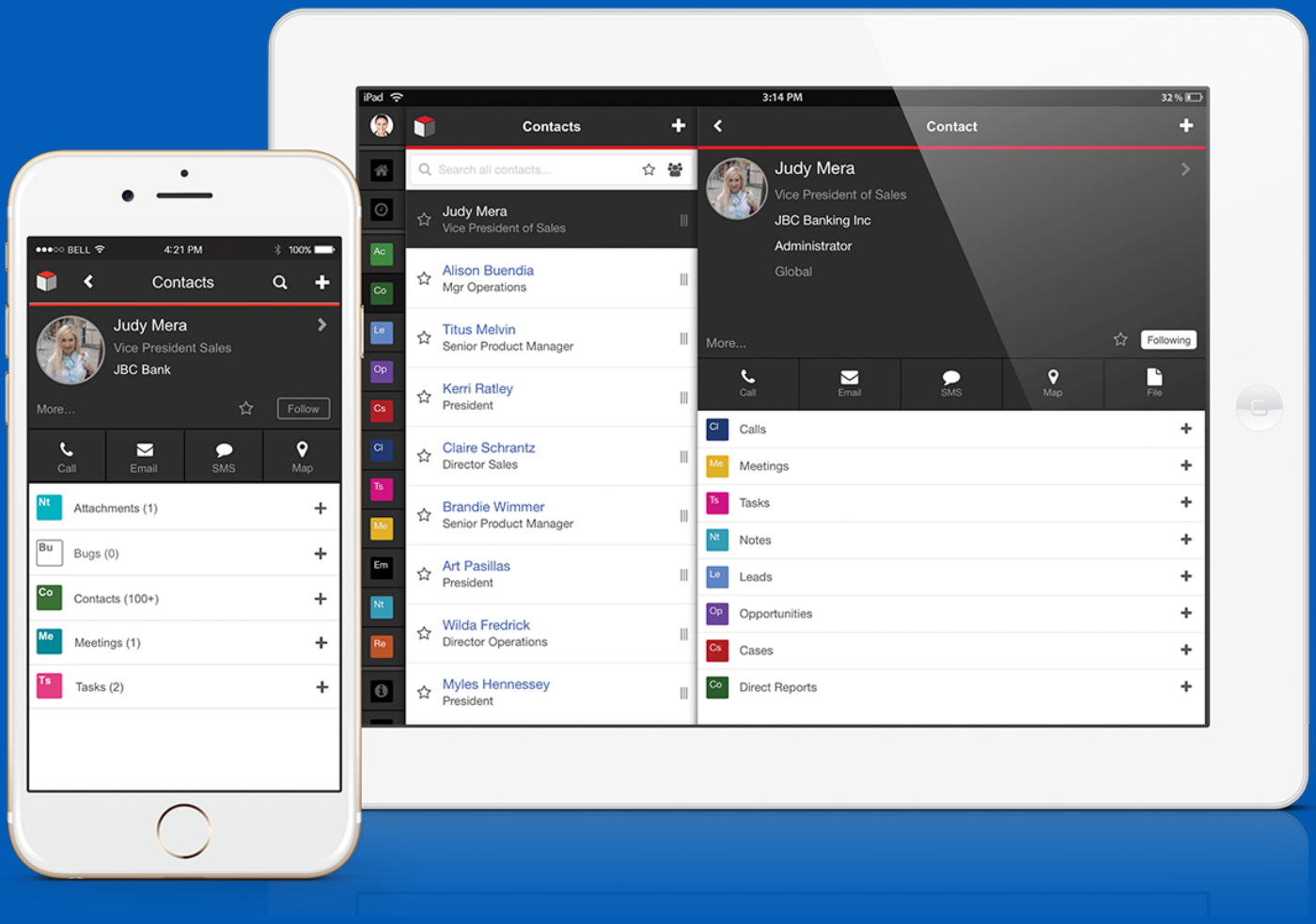
FayeBSG Software

SugarCRM Jira Integration

THE FAYEBSG SUGAR JIRA INTEGRATION APPLICATION SPEC SHEET

JUMP TO WEBSITE

THE FAYEBSG SUGAR JIRA INTEGRATION APPLICATION SPEC SHEET



TAKE PRODUCTIVITY AND PROJECT TRACKING VISIBILITY TO ANOTHER LEVEL WITH THE JIRA INTEGRATION FOR SUGAR

SugarCRM enables businesses to create extraordinary customer relationships with the most innovative, flexible and affordable CRM solution on the market. JIRA is the project tracker for teams planning, building and launching great products. Thousands of teams choose JIRA to capture and organize issues, work through action items, and stay up-to-date with team activity.

The FayeBSG SugarCRM JIRA Integration Application gives users the ability to monitor and track JIRA issues from within the Sugar Ecosystem. CRM users can use dashboards and other standard Sugar tools to stay abreast of critical project developments from within Sugar, being able to look at issues by account, by type, and by priority.

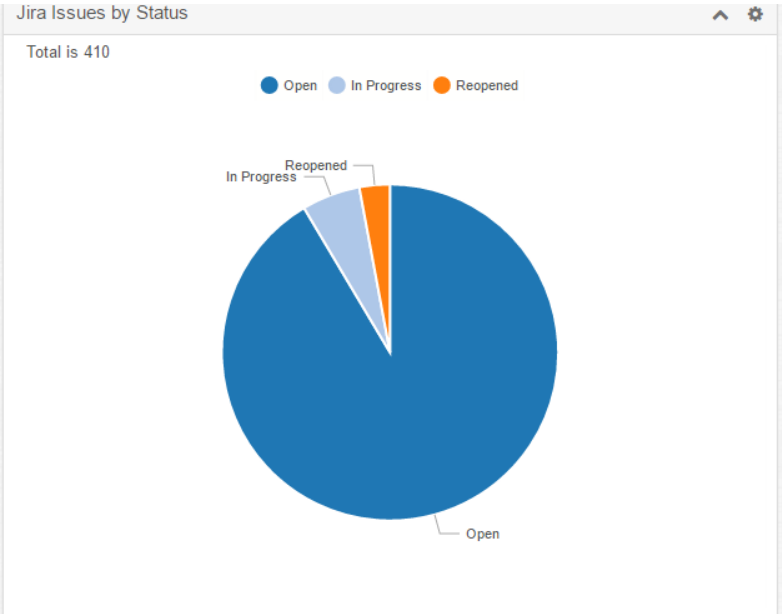
We're consistently adding more features to our Sugar JIRA Integration as we get more feedback from clients, so please check our site frequently to see what new points of integration have been added to date.

"The best implementations are the ones where you don't even know they occurred...Good work!"

-TED MARINO
CLEAR CHANNEL COMMUNICATIONS

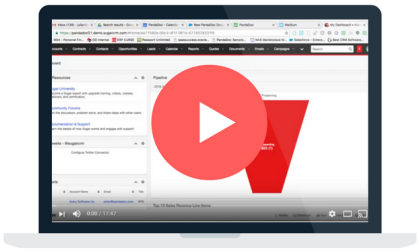
KEY BENEFITS

- JIRA Custom Module, displays JIRA Issues, with Project and Assignee reporting available
- Custom Module enables user to create a JIRA issue from within Sugar, and assign to the relevant user
- Sub module panel, under Client Account provides user with a JIRA Issue results list (“Open Issues” by default, with option for displaying “All Issues”) at a glance, with filters for all columns: Key / Description / Assigned To / Issue Type / Priority / Date Entered / Due Date
- Dashlet for the Home Screen displays JIRA Open Issues, ordered by Priority (as with JIRA view)
- Dashlet for viewing Issues past Due Date
- Dashlet for issues due today / this week
- Creation and Assignment of JIRA issues inside of SugarCRM
- Real time updates of JIRAissues inside the SugarCRM Account
- Ability to create SugarCRM dashlets from JIRA issue data
- Ability to create workflows throughout the lifecycle of JIRA issue
- No unnecessary communication between departments

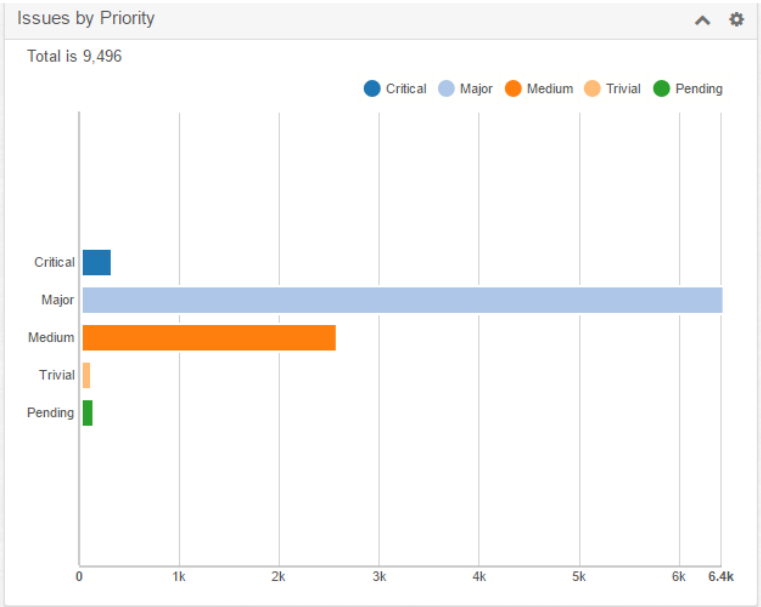


RESOURCES

VIEW ON-DEMAND DEMO



With JIRA integrated in Sugar, there's no need to create and assign issues or projects in JIRA. Users will not need to check the status of issues and projects either, as this integration provides visibility into due dates within Sugar. This cuts down on unnecessary communication between departments, as well as saving time by not needing to train employees on two platforms.



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Intacct
Constant Contact
box
Authorize.Net
Dropbox
Avalara AvaTax
act-on
riva Riva CRM Integration
NETSUITE
TrustSphere Because Relationships Matter
collabspot
tenfold
Collab.
PandaDoc
QuickBase
3CLogic
DataSelf BI for mid-sized companies

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* CUSTOM DEVELOPMENT
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*USER TRAINING
* ONGOING SUPPORT
* HOSTING SERVICES

SUGAR PRODUCTIVITY INTEGRATIONS

* DASHBOARD MANAGER
* CASH PORTAL
* CONSOLIDATED ACTIVITY REPORT
* VISUAL PROPERTY MANAGER
* RIVA INTEGRATION (MAC OS X & OFFICE 365)
* TENFOLD
*COLLABSPOT
*TRUSTSPHERE
*COLLAB

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